

Terms and Conditions

- ❄ Snow removal services will be performed within 24 hours of the end of a snowfall.
- ❄ Yardworx will carry out snow removal services a maximum of one time every 24 hours.
- ❄ Snowfalls or ice that has not been cleared prior to commencement of services are subject to a man hour charges for initial cleaning.
- ❄ Monthly snow contracts are covered for unlimited (one per 24 hours) snow removal within the contract period.
- ❄ Snow removal commences with snowfalls which include all snow of trace accumulations or more.
- ❄ Services will not be performed on Christmas Day (December 25) or New Years Day (January 1).
- ❄ Termination of any services requires a minimum of 48 hours advance notice (either by telephone to our Customer Service Representatives or email). As snow services are provided as a monthly contract, charges will incur for the entire month of cancellation.
- ❄ All services performed or scheduled up to the end of termination notice will be invoiced and due immediately at the termination date.
- ❄ Yardworx has the right to adjust the price at anytime; the customer will be notified of the change before services are performed.
- ❄ There will be a 30% surcharge applied to snow removal over the first 5" of snow during a snow event on all snow clearing.
- ❄ If Ice Melt has not been selected, Yardworx assumes no liability for slip & falls and the property will not be covered under the contractor's insurance.
- ❄ April and October monthly charges are ½ the regular monthly rate, unless the contract has been set up for a full month in April.
- ❄ Monthly services commencing the 15th or later of the current month will be charged ½ the regular monthly rate for that month.